

## **EUPAN eGovernment – Resolution**

The DGs welcome:

- the organizing of the EUPAN eGovernment meeting during the Czech Presidency, which was held on 15th – 16th June 2009 in Kroměříž;
- the initiative of the Czech Presidency in the area of ICT Licences and launching the unique study focused on using ICT certification – ECDL (European Computer Driving Licence), in the public administration;
- the initiative of the French Presidency and the Netherlands focused on positive impact of open standards for governments, citizens and businesses;
- the ongoing work of the learning team for reduction of administrative burdens.

The DGs recall that:

- the ICT knowledge and skills are crucial tools for the modern public administration and for providing a user-oriented services and eGovernment;
- ICT qualified staff increase the efficiency and effectiveness of the public administration;
- in the area of ICT knowledge and skills the ECDL is an internationally recognized certification which is based on objective criteria. This certification is widely used in the area of user skills both, in public administrations and private sector;
- the adoption and usage of open standards can be beneficial for national public administrations while also businesses, citizens and suppliers can benefit from advanced use of open standards to improve interoperability and to promote local added value;
- support and understanding at higher (political) levels is necessary for the full potential of open standards to be realised;
- sharing experiences between public administrations during the development and implementation phase of applications in the public sector is needed to avoid duplication of effort and to ensure better services;

The DGs acknowledge that:

- the work conducted by the Czech Presidency corresponds to the core objectives of the EUPAN network with respect to eGovernment, both in terms of exchange of best practices and fruitful discussions;
- the issues addressed have contributed to the objectives assigned by the Mid Term Programme (MTP), especially in areas of the ICT Licence for Administrative Staff and Professionalization of the ICT Staff;
- objective criteria are needed for ICT certification and that the ECDL Certification among others can provide this certification scheme;
- in addition to the goals already setting out the future work of the EUPAN eGovernment group, should support the emerging process and issues related to the forthcoming presidency and ministerial eGovernment conference.